



Европейска инвестиционна банка
Evropská investiční banka
Den Europæiske Investeringsbank
Europäische Investitionsbank
Euroopa Investeeringispank
Ευρωπαϊκή Τράπεζα Επενδύσεων
European Investment Bank
Banco Europeo de Inversiones
Banque européenne d'investissement
An Banc Eorpach Infheistíochta
Europska investicijska banka
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Public

Eiropas Investīciju banka
Europos investicijų bankas
Európai Beruházási Bank
Bank Ewropew tal-Investment
Europese Investeringsbank
Europejski Bank Inwestycyjny
Banco Europeu de Investimento
Banca Europeană de Investiții
Európska investičná banka
Evropska investicijska banka
Euroopan investointipankki
Europeiska investeringsbanken

Luxembourg, 29 December 2023

IG/CM/2023-17958/-
EIB – Public Use

Ref: EIB's financing of Iberdrola Nunez de Balboa PV (SG/E/2023/20)

Dear -----,

We refer to your complaint (**SG/E/2023/20**) of 10 July 2023 to the European Investment Bank (EIB) InfoDesk regarding the Iberdrola Nunez de Balboa PV operation¹ ("the operation"). The operation is an investment loan scheme to finance the construction and operation of a solar PV plant with a total power of 500 MWp (391 MWac at the point of injection into the grid). The project scope includes the power plant and the associated infrastructure required to make the project operational, such as access roads, substations, grid connection, a ~12kms transmission line (400 kV) to connect to the Bienvenida substation (property of the Transmission System Operator - TSO), and other ancillary facilities. The proposed transmission runs parallel to an existing 400 kV line of the TSO.

In your initial complaint, you describe a range of environmental, social and prohibited conduct² related allegations. In subsequent correspondence dated 21 and 31 August 2023, you specify your concerns as pertaining to matters of involuntary resettlement, employment opportunities, environmental mitigation and legal disputes related to the operation.

The EIB Group Complaints Mechanism (EIB-CM) is tasked with handling complaints concerning alleged maladministration - poor or failed administration - by the EIB. Over the course of its review, the EIB-CM conducted a review of relevant documentation and held meetings with both yourself and relevant Bank staff. The EIB-CM has deemed it appropriate to reply to your complaint by letter in line with §4 of the 2018 EIB Group Complaints Mechanism Procedures³.

On 18 September 2023, the EIB-CM informed you that your complaint had been registered and that an assessment had been initiated. Over the course of our initial assessment, through the review of the information and documents that you provided to the EIB-CM and following our telephonic meetings of 15 November and 14 December 2023, the EIB-CM has determined that one admissibility criterion in relation to the made allegations has not been met, namely that complaints must be submitted within one year from the date on which the facts upon which the allegation is based could be reasonably known by the complainant⁴.

¹ [IBERDROLA NUNEZ DE BALBOA PV \(eib.org\)](https://www.eib.org/en/publications/complaints-mechanism-procedures)

² i.e. corruption, fraud, coercion, collusion, obstruction, money laundering and financing of terrorism, among others.

³ <https://www.eib.org/en/publications/complaints-mechanism-procedures>

⁴ EIB Group Complaints Mechanism Policy, November 2018, paragraph 4.3.10, available [here](#).



As a result, the EIB-CM cannot proceed with an inquiry of your complaint. Nevertheless, please be informed that the EIB-CM shared your concerns with the EIB's operational services to be taken into account. Moreover, please be aware that your complaint also contains a number of allegations concerning prohibited conduct, which the EIB-CM has referred to the Fraud Investigations Division⁵ of the Inspectorate General Directorate.

In light of the above, the EIB-CM will proceed to close the complaint at issue. We hope that you find these explanations helpful and remain at your disposal should you need additional clarifications.

With kind regards,

EUROPEAN INVESTMENT BANK

Complaints Mechanism

⁵ investigations@eib.org